Question Text

On which ones of the following topics does the community (or a group/individual from the community) participate in decision making?

Response Options

- priority needs of the people
- how to select beneficiaries for assistance
- what are the best ways to provide assistance in the community
- what type of aid is most appropriate for the community culture
- how the community can complain if something should be changed
- other (specify)
- none of the listed issues
- do not know/no answer

Preconditions for Data Collection

Use only if results will be analysed and feedback used

Recommended Source of information

(Woman) member of residents committee, Protection actors, member of minority group

Example of Visualisation

Key informants reported that the community of assessed sites (or somebody from the community) participates to making decision on: priority needs of the people, xx% (this is not a % of the population, but only of the total number of sites/areas assessed: each site/area will likely have different population); xx% how to select beneficiaries for assistance; xx% what the best ways to provide assistance in the community are; xx% what type of aid is most appropriate for the community culture; xx% how the community can complain if something should be changed...

Example of Use that can be done by Data Users (eg, CWG, Cluster)

Dataset of Interest for:

<table>
<thead>
<tr>
<th>AAP/PSEA</th>
<th>CASH WG</th>
<th>CCCM</th>
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<th>Education</th>
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</tr>
</tbody>
</table>
How does the community participate in decision making?

Response Options

direct meeting with the whole community; direct meeting with nearly everybody from the community (e.g., all except children, or women, or any specific group of people) (Specify which one); community elects a representation to convey community’s opinions/requests: those are different persons from the community leaders; community leaders participate in decision making on behalf of the community; some people are sometimes asked feedback on assistance provision by organizations providing assistance, but no structure or regular process is in place; community does not participate to making such decisions; other (specify); do not know/no answer

Example of Visualisation

Key informants reported that the community of assessed sites stated that community participates in decision making through direct meeting with the whole community (xx%), through direct meeting with nearly everybody form the community (e.g., all except children, or women, or any specific group of people) (xx%); The specific groups mostly excluded from decision making are x,z,y,.... In XYY% of the sites community participates in decision making through somebody elected by the community who is not the community leader, to convey community’s opinions/requests (xy%); through their community leaders who participate in decision making on behalf of the community (xx%); In XZ% of the sites some people are sometimes asked feedback on assistance provision by organizations providing assistance, but no structure or
**Question Text**

Compared to the last DTM assessment, how much would you say is the community now able to participate in decision making on assistance?

**Response Options**

more than before; less than before; about the same as before; do not know/no answer

**Preconditions for Data Collection**

Use only if results will be analysed and feedback used

**Recommended Source of information**

(Woman) member of residents committee, Protection actors, member of minority group

**Example of Visualisation**

According to key informants in assessed sites, the community is currently able to participate to making decisions on assistance: more than before (at the time of the last DTM assessment) in X% of assessed sites, less than before in Y% of sites, and about the same as before in Z% of sites. KI in Z% of assessed sites were unable to answer.

**Example of Use that can be done by Data Users (eg, CWG, Cluster)**

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</tbody>
</table>
Question Text

Can you provide up to two examples of changes that were made to aid delivery and assistance and which responded to a request made from the community?

Response Options

Example 1(TEXT); example 2 (TEXT); no examples can be given

Preconditions for Data Collection

Use only if results will be analysed and feedback used

Recommended Source of information
(Woman) member of residents committee, Protection actors, member of minority group

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</tbody>
</table>
**Question Text**

Does the community receive information from aid providers about how to access available services/assistance/aid?

**Response Options**

Yes, and it is clear; Yes, but it is not communicated in a clear way for most people to understand; yes, but it comes too late; Yes, but not in the right language for most people to understand; no information is shared with community; information is shared only with some in the community; other (specify); do not know/no answer

**Example of Use that can be done by Data Users (eg, CWG, Cluster)**

Key informants in the assessed sites reported that: the community does not receive any information about available services / assistance/aid, while (YY% of sites); information is provided but not in a language that is understood by most people (ZZ%); information is provided but arrives too late (YZX); information is shared but it is not communicated in a clear way for most people to understand (ZZX%); information is shared only with some in the community (xx%); Information is communicated, and it is clear community (xx%); In zy% of sites, key informants could not provide an answer on whether or not community receives information about available services / assistance/aid.

**Example of Visualisation**

![Response Options Chart](image-url)

**Example of Descriptive Analysis**

Key informants in the assessed sites reported that: the community does not receive any information about available services / assistance/aid, while (YY% of sites); information is provided but not in a language that is understood by most people (ZZ%); information is provided but arrives too late (YZX); information is shared but it is not communicated in a clear way for most people to understand (ZZX%); information is shared only with some in the community (xx%); Information is communicated, and it is clear community (xx%); In zy% of sites, key informants could not provide an answer on whether or not community receives information about available services / assistance/aid.

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</tbody>
</table>
**Question Text**

**Does the community receive information from aid providers about what it is entitled to receive?**

**Response Options**

Yes, and it is clear; Yes, but it is not clear; yes, but comes too late; Yes, but not in the right language for most people to understand; no information is shared with community; information is share only with some in the community; other (specify); do not know/no answer

---

**Preconditions for Data Collection**

Use only if results will be analysed and feedback used

**Recommended Source of information**

(Woman) member of residents committee, Protection actors, member of minority group

---

**Example of Visualisation**

Key informants in the assessed sites reported that: the community does not receive any information about what the community is entitled to receive (YY% of sites); information is provided but not in a language that is understood by most people (ZZ%); information is provided but arrives too late (YZX%); information is shared but it is not communicated in a clear way for most people to understand (ZZX%); information is shared only with some in the community (xx%); Information is communicated, and it is clear community (xx%); In zy% of sites, key informants could not provide an answer on whether or not community receives information on what the community is entitled to receive

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**Example of Use that can be done by Data Users (eg, CWG, Cluster)**

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<td></td>
<td></td>
</tr>
</tbody>
</table>
**Question Text**

Do organizations provide the community with information on who they are, what their objectives are and what they are doing in this location?

**Response Options**

None (around 0%); A few (around 25%); About half (around 50%); Most (around 75%); All (around 100%); Do not know /No Answer

**Preconditions for Data Collection**

Use only if results will be analysed and feedback used

**Recommended Source of information**

(Woman) member of residents committee, Protection actors, member of minority group

**Example of Use that can be done by Data Users (eg, CWG, Cluster)**

According to key informants, in x% of sites no aid organization provides information to the community about who they are, what their objectives are and what they are doing in this location, while in yy% of sites, a few aid organizations do, in zz% of sites, most aid organizations do and no answer was given in zy% of sites

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</tr>
</tbody>
</table>
Question Text

Do organizations inform the community that all services/ assistance provided by humanitarian agencies are free and should not be exchanged for anything at all?

Response Options

None (around 0%); A few (around 25%); About half (around 50%); Most (around 75%); All (around 100%); Do not know /No Answer

Preconditions for Data Collection

Use only if results will be analysed and feedback used

Recommended Source of information

(Woman) member of residents committee, Protection actors, member of minority group

Example of Use that can be done by Data Users (eg, CWG, Cluster)

According to key informants, in x% of sites no aid organization informs the community that all services/ assistance provided by humanitarian agencies are free and should not be exchanged for anything at all, while in yy% of sites, a few aid organizations do, in zz% of sites, most aid organizations do and no answer was given in zy% of sites

Example of Descriptive Analysis

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<td></td>
<td>behaviour of staff</td>
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</tbody>
</table>

**Question Text**

Do organizations inform the community of the behaviours that those providing assistance should have vis-à-vis the people of the community?

**Response Options**

None (around 0%); A few (around 25%); About half (around 50%); Most (around 75%); All (around 100%); Do not know / No Answer

**Preconditions for Data Collection**

Use only if results will be analysed and feedback used

**Recommended Source of information**

(Woman) member of residents committee, Protection actors, member of minority group

**Example of Visualisation**

According to key informants, in x% of sites no aid organization informs the community of what behaviours those providing assistance should have vis-à-vis the people of the community, while in yy% of sites, a few aid organizations do, in zz% of sites, most aid organizations do and no answer was given in zy% of sites

**Example of Use that can be done by Data Users (eg, CWG, Cluster)**

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<td></td>
</tr>
</tbody>
</table>
**Question Text**

Has anything changed in the way information is shared by aid organizations since the last assessment?

**Response Options**

- yes, information sharing became better;
- yes, but information sharing has become worse;
- no, there were no changes;
- do not know/no answer

---

**Preconditions for Data Collection**

Use only if results will be analysed and feedback used

**Recommended Source of information**

(Woman) member of residents committee, Protection actors, member of minority group

---

**Example of Visualisation**

Key informants in XX% sites reported that there was a change in the way information is shared by aid organizations since last assessment, while in YY% of sites, no change was reported since last assessment. In X% of the sites, the changes were toward better information sharing, in YY% of sites, the changes were toward worse information sharing.

---

**Example of Use that can be done by Data Users (eg, CWG, Cluster)**

---

**Dataset of Interest for:**

<table>
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<td></td>
</tr>
</tbody>
</table>

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Page 10 of 41
If there is misbehaviour, or something concerning in the behaviour of an aid organization staff, is there a system/mechanism/focal point can the community use to complain?

Response Options

- yes and, in my opinion, people can easily and safely access it; yes, but in my opinion people cannot easily and safely access it; yes, but I do not know if people can easily and safely access it; no, there is no system/mechanism/focal point where we can address such complaints; do not know is there is such mechanism/no answer
**Question Text**

Can you describe the system/mechanism to complain against misbehaviour, or something concerning in the behaviour of an aid organization staff, or identify the focal point for those complaints?

**Response Options**

[Text]

**Preconditions for Data Collection**

Use only if results will be analysed and feedback used

**Recommended Source of Information**

(Woman) member of residents committee, Protection actors, member of minority group

**Example of Use that can be done by Data Users (eg, CWG, Cluster)**

Examples of mechanisms / systems to complain against misbehaviour or something concerning in the behaviour of an aid organization staff in the assessed sites are: XYZYYXX... (This is a qualitative analysis, sectoral experts should be doing it)

**Example of Descriptive Analysis**

Key informants could describe the system/mechanism to complain against misbehaviour or something concerning in the behaviour of an aid organization staff, or identify the focal point for those complaints in xx% of the sites. In xx sites, Key informant could not describe the mechanism/system

**Dataset of Interest for:**

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<td></td>
</tr>
</tbody>
</table>
If a complaint mechanism exists, do you know of anybody who has used it?

Response Options

- yes; no; Do not know/no answer

Preconditions for Data Collection

Use only if results will be analysed and feedback used

Recommended Source of Information

(Woman) member of residents committee, Protection actors, member of minority group

Example of Visualisation

Key informants in XX% of assessed sites, stated that they know somebody who had used the complaint mechanisms. In zz% of sites, they did not know anybody, in x%, KI could not answer.

Example of Use that can be done by Data Users (eg, CWG, Cluster)

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<td></td>
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</tr>
</tbody>
</table>
**Question Text**

Has anything changed in the way complaints can be made by the community or are handled by aid organizations since last assessment?

**Response Options**

- Yes, community is more able to safely complain;
- Yes, but community is less able to safely complain;
- No, there were no changes;
- Do not know/no answer

**Preconditions for Data Collection**

Use only if results will be analysed and feedback used

**Recommended Source of information**

(Woman) member of residents committee, Protection actors, member of minority group

**Example of Visualisation**

Key informants in XX% sites reported that there was a change in the existence and access to complaint mechanism/system or a focal point for complaints about behaviours of aid workers. In XX% of sites, they stated that community is now more able to safely complain and in YY% of sites the community is less able to safely complain about behaviours of aid workers.

**Example of Use that can be done by Data Users (eg, CWG, Cluster)**

**Dataset of Interest for:**

- AAP/PSEA
- CASH WG
- CCCM
- Child Protection
- Education
- Food Security
- GBV
- Health
  - Mental Health/PSS
  - Nutrition
  - Protection
  - Shelter & NFIs
  - WASH
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<td>Is interpretation available</td>
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</table>

**Question Text**

Are interpretation services available in the location?

**Response Options**

yes; no; Do not know/no answer

**Preconditions for Data Collection**

**Recommended Source of information**

Member of residents committee /service providers/ Site Manager

**Example of Visualisation**

![Are interpretation services available at the site?](image)

**Example of Descriptive Analysis**

According to KI, in xx % of assessed sites there are no interpretation services, while in z% there are.

**Example of Use that can be done by Data Users (eg, CWG, Cluster)**

**Dataset of Interest for:**

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<tr>
<td></td>
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</tbody>
</table>
### Question Text

If interpretation services available in this location, when are they available?

### Response Options

24/7; daily; Three times per week; Twice a week; On-call; Sporadic; Other (specify); Interpretation not available; do not know/no answer

### Preconditions for Data Collection

| Member of residents committee /service providers/ Site Manager |

### Recommended Source of information

<table>
<thead>
<tr>
<th>Example of Visualisation</th>
</tr>
</thead>
</table>

According to KI, in xx assessed sites with interpretation services, services are available 24/7 in yy% of the sites, while in zz% of the sites they are only on call, and in x% of sites they are sporadically available only.

### Example of Use that can be done by Data Users (eg, CWG, Cluster)

### Dataset of Interest for:

| AAP/PSEA | CCCM | Protection | Health |
In which modality is interpretation available?

Response Options

In person; Written; Remote; do not know/no answer

Preconditions for Data Collection

Recommended Source of information

Member of residents committee / service providers/ Site Manager

Example of Visualisation

Example of Descriptive Analysis

According to KI, in z% of assessed sites interpretation is available in person, while in x% is available remotely and in x% in writing.

Example of Use that can be done by Data Users (eg, CWG, Cluster)

Dataset of Interest for:

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<td>Public</td>
<td>list options relevant to the context [add a] all relevant languages are</td>
<td>Language needs</td>
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</table>

**Question Text**

What languages needed in the location are not covered by interpretation?

**Response Options**

[Text]

**Preconditions for Data Collection**

**Recommended Source of information**

Member of residents committee /service providers/ Site Manager

**Example of Visualisation**

According to KI, needed interpretation is not available for XX language (in z% of assessed sites), ZX language (in z% of assessed sites), and y language (in x% of assessed sites)

**Example of Descriptive Analysis**

<table>
<thead>
<tr>
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<th>Number of Sites</th>
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<tbody>
<tr>
<td>Language 5</td>
<td>25</td>
</tr>
<tr>
<td>Language 4</td>
<td>20</td>
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<tr>
<td>Language 3</td>
<td>13</td>
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<tr>
<td>Language 2</td>
<td>9</td>
</tr>
<tr>
<td>Language 1</td>
<td>7</td>
</tr>
<tr>
<td>Do not know/No answer</td>
<td>4</td>
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</table>

**Example of Use that can be done by Data Users (eg, CWG, Cluster)**

**Dataset of Interest for:**

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</tbody>
</table>
**Question Text**
what is the main language/dialect spoken by [population group] in this location?

**Response Options**
[text]

**Preconditions for Data Collection**
Discuss with CCCM, CWC and Protection on options for languages

**Recommended Source of information**
teachers, social workers, health workers, member of residents committee/ IDP representatives, Camp Management

**Example of Visualisation**

<table>
<thead>
<tr>
<th>Language</th>
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<tbody>
<tr>
<td>Language 1</td>
<td>7</td>
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<tr>
<td>Language 2</td>
<td>9</td>
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<td>Language 3</td>
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</tr>
<tr>
<td>Do not know/No answer</td>
<td>4</td>
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</tbody>
</table>

**Example of Descriptive Analysis**
According to KI, XX language is the main spoken language in z% of assessed sites, ZX language in z% sites, and y language in x% of assessed sites.

**Example of Use that can be done by Data Users (eg, CWG, Cluster)**

**Dataset of Interest for:**

<table>
<thead>
<tr>
<th>AAP/PSEA</th>
<th>CCCM</th>
<th>Protection</th>
<th>Health</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td></td>
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<td></td>
</tr>
</tbody>
</table>


**Question Text**

What other language(s) are spoken by [population group] in the location?

**Response Options**

[Text]

**Preconditions for Data Collection**

Discuss with CCCM, CWC and Protection on options for languages

**Recommended Source of Information**

Teachers, social workers, health workers, member of residents committee/ IDP representatives, Camp Management Protection

**Example of Visualisation**

According to KI, additional languages are spoken in sites: XX language in z% of assessed sites, ZX language in z% sites, and y language in x% of assessed sites.

**Example of Descriptive Analysis**

Example of Use that can be done by Data Users (eg, CWG, Cluster)

**Dataset of Interest for:**

<table>
<thead>
<tr>
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<th>CCCM</th>
<th>Protection</th>
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</thead>
<tbody>
<tr>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
</tbody>
</table>
**Question Text**

What language/s does the [population group] location currently receive information in?

**Response Options**

[text]

**Preconditions for Data Collection**

Discuss with CCCM, CWC and Protection on options for languages

**Recommended Source of information**

teachers, social workers, health workers, member of residents committee/ IDP representatives, Camp Management

**Example of Visualisation**

![Pie chart showing language preferences]  
Comparing language spoken and language used to provide information to community

**Example of Descriptive Analysis**

According to KI, communities receive information in XX language (in z% of assessed sites), in ZX language (in z% sites), and in yy language (in x% of assessed sites).

**Example of Use that can be done by Data Users (eg, CWG, Cluster)**

compare with results on prefereed and most common languages and identify need for adjustments in information sharing

**Dataset of Interest for:**

<table>
<thead>
<tr>
<th>AAP/PSEA</th>
<th>CCCM</th>
<th>Protection</th>
<th>Health</th>
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</table>
**DTM Field Companion - MS Location Assessment Sectoral Questions for Key Informant interviews and Observation**

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<th>Type of Question</th>
</tr>
</thead>
<tbody>
<tr>
<td>M0172</td>
<td>Public</td>
<td>select one</td>
<td>Information comprehension</td>
<td>Recommended by Cluster/WG/AoR</td>
</tr>
</tbody>
</table>

**Question Text**

Are location residents able to understand the information as currently relayed?

**Response Options**

yes; no; Do not know/no answer

**Preconditions for Data Collection**

<table>
<thead>
<tr>
<th>Recommended Source of information</th>
</tr>
</thead>
<tbody>
<tr>
<td>teachers, social workers, health workers, member of residents committee/ IDP representatives, Camp Management</td>
</tr>
</tbody>
</table>

**Example of Visualisation**

According to KI, majority of residents cannot understand the information as currently related in z% of assessed sites, while in z% sites they can.

**Example of Use that can be done by Data Users (eg, CWG, Cluster)**

**Dataset of Interest for:**

<table>
<thead>
<tr>
<th>AAP/PSEA</th>
<th>CCCM</th>
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</tr>
</thead>
<tbody>
<tr>
<td></td>
<td></td>
<td>Protection</td>
</tr>
</tbody>
</table>
What languages would the majority of residents prefer to receive information in?

Response Options

include options relevant to the context

Preconditions for Data Collection

Discuss with CCCM, CWC and Protection on options for languages

Recommended Source of information

teachers, social workers, health workers, member of residents committee/ IDP representatives, Camp Management

Example of Visualisation

According to KI, communities would prefer to receive information in XX language (in z% of assessed sites), in ZX language (in z% sites), and in yy language (in x% of assessed sites).

Example of Descriptive Analysis

Comparing language used to provide information to community and language preferred by community

Dataset of Interest for:

<table>
<thead>
<tr>
<th>AAP/PSEA</th>
<th>CCCM</th>
<th>Protection</th>
<th>Health</th>
</tr>
</thead>
</table>
**Question Text**

Where do residents mostly get their information from?

**Response Options**

Mouth to mouth (family/friends); local leaders; site management authorities; radio/news; telephone voice call; SMS; social media; do not receive any information; other (specify); do not know/no answer

---

**Preconditions for Data Collection**

**Recommended Source of information**

Site Management, Members of residents committee (woman and man)

---

**Example of Visualisation**

According to Key informants, in xx% of assessed sites residents mostly get their information from monile phones, in xx% of the sites, from local leaders, in xx% of sites from Family and friends, in xx% of sites from social media, in xx% of sites from authorities, in xx% of sites from site management, in xx% of sites form other sources. KI in xx% of sites stated that residents do not receive information, and in xx% of sites KI could not answer

---

**Example of Descriptive Analysis**

**Example of Use that can be done by Data Users (eg, CWG, Cluster)**

---

**Dataset of Interest for:**

| AAP/PSEA | CCCM | Protection |
## Question Text

**Is there phone reception?**

### Response Options

yes; no; Do not know/no answer

### Preconditions for Data Collection

Site Management

### Recommended Source of information

**Dataset of Interest for:**

<table>
<thead>
<tr>
<th>Unique ID</th>
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<th>Instructions for the Form</th>
<th>Information Need</th>
<th>Type of Question</th>
</tr>
</thead>
<tbody>
<tr>
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<td>Public</td>
<td>select one</td>
<td>phone reception</td>
<td>Recommended by Cluster/WG/AoR</td>
</tr>
</tbody>
</table>

### Example of Descriptive Analysis

According to Key informants, in xx% of assessed sites there is no phone reception, while in xx% sites there is. In xx% of sites they could not answer.

### Example of Visualisation

![Graph showing phone reception status](image)

### Example of Use that can be done by Data Users (eg, CWG, Cluster)

Dataset of Interest for:

<table>
<thead>
<tr>
<th></th>
<th>CCCM</th>
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<th>Health</th>
</tr>
</thead>
<tbody>
<tr>
<td>AAP/PSEA</td>
<td></td>
<td>Protection</td>
<td></td>
</tr>
</tbody>
</table>
### Question Text

**Is there a functioning radio in the location?**

### Response Options

- yes; no; Do not know/no answer

### Preconditions for Data Collection

- Site Management

### Recommended Source of information

- Site Management

### Example of Descriptive Analysis

According to key informants, in xx% of assessed sites there was a functioning radio at the time of interview, xx% there was not. In xx% of sites they could not answer.

### Example of Visualisation

![Graph showing the number of sites with functioning radios, non-functioning radios, and unknown status.]

### Example of Use that can be done by Data Users (eg, CWG, Cluster)

- Dataset of Interest for:
  - AAP/PSEA
  - CCCM
  - Education
  - Protection
  - Health

---

Page 26 of 41
### Question Text

What is the main radio station people listen to now?

### Response Options

[text]

### Preconditions for Data Collection

### Recommended Source of information

Site Management, Members of residents committee (woman and man)

### Example of Visualisation

```
<table>
<thead>
<tr>
<th>Radio 1</th>
<th>Radio 2</th>
<th>Radio 3</th>
</tr>
</thead>
<tbody>
<tr>
<td>10</td>
<td>20</td>
<td>10</td>
</tr>
<tr>
<td>3</td>
<td></td>
<td></td>
</tr>
</tbody>
</table>
```

### Example of Descriptive Analysis

According to Key informants, in xx% of assessed sites people listen mainly to Radio 1, while in xx% of sites, people listen mainly to Radio 2, and in xx% sites they listen mainly to Radio 3. In xx% of sites they could not answer.

### Example of Use that can be done by Data Users (eg, CWG, Cluster)

### Dataset of Interest for:

<table>
<thead>
<tr>
<th>AAP/PSEA</th>
<th>CCCM</th>
<th>Education</th>
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<td></td>
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<td>Information Need</td>
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<td>------------------</td>
</tr>
<tr>
<td>M0244</td>
<td>Public</td>
<td></td>
<td>Time of day for radio</td>
</tr>
</tbody>
</table>

**Question Text**

*When do people mostly listen to the radio?*

**Response Options**

*answers should be contextualized*

**Preconditions for Data Collection**

**Recommended Source of information**

*Site Management, Members of residents committee (woman and man)*

**Example of Visualisation**

<table>
<thead>
<tr>
<th>Time of Day</th>
<th>Number of Sites</th>
</tr>
</thead>
<tbody>
<tr>
<td>Night</td>
<td>7</td>
</tr>
<tr>
<td>Evening</td>
<td>8</td>
</tr>
<tr>
<td>Later afternoon</td>
<td>9</td>
</tr>
<tr>
<td>Early afternoon</td>
<td>8</td>
</tr>
<tr>
<td>Midday</td>
<td>9</td>
</tr>
<tr>
<td>Morning</td>
<td>6</td>
</tr>
<tr>
<td>Other</td>
<td>4</td>
</tr>
<tr>
<td>Do not know/no answer</td>
<td>2</td>
</tr>
</tbody>
</table>

**Example of Descriptive Analysis**

*According to Key informants, in xx% of assessed sites people listen to the radio mostly during midday, while in xx% of sites people mostly listen in the morning, and in xx% sites in the evening..... In xx% of sites they could not answer*

**Example of Use that can be done by Data Users (eg, CWG, Cluster)**

**Dataset of Interest for:**

<table>
<thead>
<tr>
<th>AAP/PSEA</th>
<th>CCCM</th>
<th>Education</th>
<th>Health</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td></td>
<td></td>
<td>Protection</td>
</tr>
</tbody>
</table>
**Question Text**

Does the community or evacuation centre have access to daily newsletters or public advisories issued by government agencies?

**Response Options**

yes; no; Do not know/no answer

---

**Table**

<table>
<thead>
<tr>
<th>Unique ID</th>
<th>Dissemination Category</th>
<th>Instructions for the Form</th>
<th>Information Need</th>
<th>Type of Question</th>
</tr>
</thead>
<tbody>
<tr>
<td>M0245</td>
<td>Public</td>
<td>select one</td>
<td>Access to newsletters or public advisories</td>
<td>Recommended by Cluster/WG/AoR</td>
</tr>
</tbody>
</table>

---

**Preconditions for Data Collection**

**Recommended Source of information**

Site Management

---

**Example of Visualisation**

Does the community or evacuation centre have access to daily newsletters or public advisories issued by government agencies?

![Bar chart]

**Example of Descriptive Analysis**

According to Key informants, xx% of assessed sites community had access to daily newsletters or public advisories issued by government agencies at the time of interview. In xx% of sites they could not answer.

---

**Example of Use that can be done by Data Users (eg, CWG, Cluster)**

---

**Dataset of Interest for:**

<table>
<thead>
<tr>
<th>AAP/PSEA</th>
<th>CCCM</th>
<th>Protection</th>
<th></th>
<th>Health</th>
</tr>
</thead>
</table>

Page 29 of 41
What are the 3 preferred channels to receive and provide information used by the community?

Response Options
Mouth to mouth (family/friends); community meetings; radio; television; newspaper/magazine; telephone voice call; SMS; messaging application (specify); internet; notice boards; loud speaker; leaflet/visuals; drawing/cartoons

Preconditions for Data Collection
Recommended Source of information
Site Management, Members of residents committee (woman and man)

Example of Visualisation
According to Key informants, in xx% of assessed sites, community uses SMS messages as their preferred channel to give and receive information, in xx% of sites they use phone voice call, in xx% of sites, they use TV, and in xx% of sites, they use visuals/drawings/cartoons... KI in xx% of sites stated that community does not use any channel to give and receive information, and in xx% of sites they could not answer

Example of Use that can be done by Data Users (eg, CWG, Cluster)

Dataset of Interest for:

AAP/PSEA

CCCM

Protection

Health

Page 30 of 41
### Unique ID: M0247

**Dissemination Category:** Public  
**Instructions for the Form:** select all that apply  
**Information Need:** Communication available within 10-minute walk  
**Recommended by:** Cluster/WG/AoR

**Question Text**

What means of communication are available now within a 10 minute walk from your home

**Response Options**

- Cellular voice
- Cellular data
- Satellite internet
- Satellite phone
- BGAN Radio
- Other (specify)
- None
- Do not know/No answer

**Preconditions for Data Collection**

**Recommended Source of information**

Site Management, Members of residents committee (woman and man)

**Example of Visualisation**

![Graph showing availability of communication methods]

**Example of Descriptive Analysis**

According to Key informants, in xx% of assessed sites radio is available within 10 min walk, in xx% of sites cellular phone is available within 10 min walk, in xx% of sites cellular data is available within 10 min walk, and in xx% of sites, satellite phone is available within 10 min walk... KI in xx% of sites stated that no mean of communication is available within 10 min walk, and in xx% of sites they could not answer

**Example of Use that can be done by Data Users (eg, CWG, Cluster)**

**Dataset of Interest for:**

<table>
<thead>
<tr>
<th>AAP/PSEA</th>
<th>CCCM</th>
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<th>Health</th>
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</thead>
<tbody>
<tr>
<td>Protection</td>
<td></td>
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</tr>
<tr>
<td>Unique ID</td>
<td>Dissemination Category</td>
<td>Instructions for the Form</td>
<td>Information Need</td>
<td>Type of Question</td>
</tr>
<tr>
<td>-----------</td>
<td>------------------------</td>
<td>---------------------------</td>
<td>------------------</td>
<td>------------------</td>
</tr>
<tr>
<td>M0248</td>
<td>Public</td>
<td>select one</td>
<td>Did community receive information at location?</td>
<td>Recommended by Cluster/WG/AoR</td>
</tr>
</tbody>
</table>

**Question Text**

Have the community received information on available services at location?

**Response Options**

yes; no; Do not know/no answer

**Preconditions for Data Collection**

Site Management, Members of residents committee (woman and man)

**Recommended Source of information**

**Example of Visualisation**

![Bar chart showing yes, no, and do not know/no answer responses.]

**Example of Descriptive Analysis**

According to Key informants, in xx% of assessed sites, community received information on available services on-site or locally. KI in xx% of sites stated that IDPs do not receive such information, and in xx% of sites they could not answer.

**Example of Use that can be done by Data Users (eg, CWG, Cluster)**

**Dataset of Interest for:**

<table>
<thead>
<tr>
<th>AAP/PSEA</th>
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<th>Health</th>
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</thead>
<tbody>
<tr>
<td></td>
<td></td>
<td>Protection</td>
<td></td>
</tr>
</tbody>
</table>
**Question Text**

What are the 3 main topics on which the community is requesting information?

**Response Options**

- Family tracing/Location of other family members
- Registration/how to obtain documentation
- Safety & Security
- Available humanitarian assistance
- Basic services (education, health etc)
- Situation in areas of origin/info on support for return
- Work opportunities
- How to get information
- Weather forecast
- Other
- None
- Do not know/no answer

**Preconditions for Data Collection**

**Recommended Source of information**

- Site Management, Members of residents committee (woman and man), women groups, teachers, social workers

**Example of Visualisation**

According to Key informants, in xx% of assessed sites community is mostly requesting information on family tracing and location of family members, in xx% of sites on registration and how to obtain documentation, in xx% of sites on safety and security, in xx% of sites on available assistance. KI in xx% of sites stated that community is not requesting information on any subject, and in xx% of sites they could not answer.

**Example of Descriptive Analysis**

- AAP/PSEA
- CCCM
- Child Protection
- GBV
- Health

**Dataset of Interest for:**

- Protection
**Question Text**

What is the main topic on which the women are requesting information on?

**Response Options**

Family tracing/Location of other family members; Registration/how to obtain documentation; Safety & Security; Available humanitarian assistance; Basic services (education, health etc); Situation in areas of origin/ info on support for return; Work opportunities; How to get information; Weather forecast; Other; None; Do not know/no answer

**Preconditions for Data Collection**

Site Management, Members of residents committee (woman and man), women groups, teachers, social workers

**Example of Visualisation**

According to Key informants, in xx% of assessed sites women are mostly requesting information on family tracing and location of family members, in xx% of sites on registration and how to obtain documentation, in xx% of sites on safety and security, in xx% of sites on available assistance..... KI in xx% of sites stated that women are not requesting information on any subject, and in xx% of sites they could not answer.

**Example of Descriptive Analysis**

<table>
<thead>
<tr>
<th>What is the main topic on which the women are requesting information?</th>
<th>Number of Sites</th>
</tr>
</thead>
<tbody>
<tr>
<td>Safety &amp; Security</td>
<td>30</td>
</tr>
<tr>
<td>Work opportunities</td>
<td>24</td>
</tr>
<tr>
<td>Weather forecast</td>
<td>23</td>
</tr>
<tr>
<td>Basic services (education, health etc)</td>
<td>23</td>
</tr>
<tr>
<td>Available humanitarian assistance</td>
<td>23</td>
</tr>
<tr>
<td>Registration/how to obtain documentation</td>
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</tr>
<tr>
<td>Family tracing/Location of other family members</td>
<td>20</td>
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<tr>
<td>How to get information</td>
<td>15</td>
</tr>
<tr>
<td>Situation in areas of origin/ info on support for return</td>
<td>15</td>
</tr>
<tr>
<td>Other</td>
<td>13</td>
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<td>None</td>
<td>4</td>
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<tr>
<td>Do not know/no answer</td>
<td>3</td>
</tr>
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</table>

**Example of Use that can be done by Data Users (eg, CWG, Cluster)**

- AAP/PSEA
- CCCM
- Child Protection
- GBV
- Health
- Protection
**DTM Field Companion - MS Location Assessment Sectoral Questions for Key Informant interviews and Observation**

<table>
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<th>Unique ID</th>
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<th>Type of Question</th>
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<td>select one</td>
<td>Requested information (girls under 18)</td>
<td>Recommended by Cluster/WG/AoR</td>
</tr>
</tbody>
</table>

**Question Text**

What is the main topic on which the females under 18 years are requesting information on?

**Response Options**

- Family tracing/Location of other family members
- Registration/how to obtain documentation
- Safety & Security
- Available humanitarian assistance
- Basic services (education, health etc)
- Situation in areas of origin/ info on support for return
- Work opportunities
- How to get information
- Weather forecast
- Other
- None
- Do not know/no answer

**Preconditions for Data Collection**

**Recommended Source of information**

- Site Management, Members of residents committee (woman and man), women groups, teachers, social workers

**Example of Visualization**

According to Key informants, in xx% of assessed sites females under 18 are mostly requesting information on family tracing and location of family members, in xx% of sites on registration and how to obtain documentation, in xx% of sites on safety and security, in xx% of sites on available assistance... KI in xx% of sites stated that females under 18 are not requesting information on any subject, and in xx% of sites they could not answer.

**Example of Use that can be done by Data Users (eg, CWG, Cluster)**

**Dataset of Interest for:**

<table>
<thead>
<tr>
<th>AAP/PSEA</th>
<th>CCCM</th>
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<th>GBV</th>
<th>Health</th>
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<td>Protection</td>
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</table>

Page 35 of 41
**DTM Field Companion - MS Location Assessment Sectoral Questions for Key Informant interviews and Observation**

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<th>Type of Question</th>
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<tbody>
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<td>M0252</td>
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<td>select one</td>
<td>Requested information (men above 18)</td>
<td>Recommended by Cluster/WG/AoR</td>
</tr>
</tbody>
</table>

**Question Text**

What is the main topic on which the men are requesting information on?

**Response Options**

Family tracing/Location of other family members; Registration/how to obtain documentation; Safety & Security; Available humanitarian assistance; Basic services (education, health etc); Situation in areas of origin/info on support for return; Work opportunities; How to get information; Weather forecast; Other; None; Do not know/no answer

---

**Example of Use that can be done by Data Users (eg, CWG, Cluster)**

According to Key informants, in xx% of assessed sites men are mostly requesting information on family tracing and location of family members, in xx% of sites on registration and how to obtain documentation, in xx% of sites on safety and security, in xx% of sites on available assistance. KI in xx% of sites stated that men are not requesting information on any subject, and in xx% of sites they could not answer.

---

**Dataset of Interest for:**

<table>
<thead>
<tr>
<th>AAP/PSEA</th>
<th>CCCM</th>
<th>Child Protection</th>
<th>GBV</th>
<th>Health</th>
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<tbody>
<tr>
<td></td>
<td></td>
<td></td>
<td></td>
<td>Protection</td>
</tr>
</tbody>
</table>
What is the main topic on which the males under 18 years are requesting information on?

Response Options
Family tracing/Location of other family members; Registration/how to obtain documentation; Safety & Security; Available humanitarian assistance; Basic services (education, health etc); Situation in areas of origin/ info on support for return; Work opportunities; How to get information; Weather forecast; Other; None; Do not know/no answer

Preconditions for Data Collection
Recommended Source of information
Site Management, Members of residents committee (woman and man), women groups, teachers, social workers

Example of Visualisation

```
<table>
<thead>
<tr>
<th>Information Need</th>
<th>Number of Sites</th>
</tr>
</thead>
<tbody>
<tr>
<td>Safety &amp; Security</td>
<td>30</td>
</tr>
<tr>
<td>Work opportunities</td>
<td>24</td>
</tr>
<tr>
<td>Weather forecast</td>
<td>23</td>
</tr>
<tr>
<td>Basic services (education, health etc)</td>
<td>23</td>
</tr>
<tr>
<td>Available humanitarian assistance</td>
<td>23</td>
</tr>
<tr>
<td>Registration/ how to obtain documentation</td>
<td>23</td>
</tr>
<tr>
<td>Family tracing/Location of other family members</td>
<td>20</td>
</tr>
<tr>
<td>How to get information</td>
<td>16</td>
</tr>
<tr>
<td>Situation in areas of origin/ info on support for return</td>
<td>15</td>
</tr>
<tr>
<td>Other</td>
<td>13</td>
</tr>
<tr>
<td>None</td>
<td>4</td>
</tr>
<tr>
<td>Do not know/no answer</td>
<td>3</td>
</tr>
</tbody>
</table>
```

Example of Descriptive Analysis
According to Key informants, in xx% of assessed sites males under 18 are mostly requesting information on family tracing and location of family members, in xx% of sites on registration and how to obtain documentation, in xx% of sites on safety and security, in xx% of sites on available assistance... KI in xx% of sites stated that males under 18 are not requesting information on any subject, and in xx% of sites they could not answer.

Example of Use that can be done by Data Users (eg, CWG, Cluster)

Dataset of Interest for:
<table>
<thead>
<tr>
<th>AAP/PSEA</th>
<th>CCCM</th>
<th>Child Protection</th>
<th>GBV</th>
<th>Health</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td></td>
<td>Protection</td>
<td></td>
<td></td>
</tr>
</tbody>
</table>

Page 37 of 41
**Question Text**

Do [population group]s receive enough information about the situation in their place of habitual residence/place of origin?

**Response Options**

yes; no; Do not know/no answer

**Preconditions for Data Collection**

**Recommended Source of information**

Members of residents committee (woman and man), women groups

**Example of Visualisation**

According to Key informants, in xx% of assessed sites IDPs do not receive enough information about the situation in their place of habitual residence/place of origin. KI in xx% of sites stated that IDPs receive such information, and in xx% of sites they could not answer

**Example of Use that can be done by Data Users (eg, CWG, Cluster)**

**Dataset of Interest for:**

<table>
<thead>
<tr>
<th>AAP/PSEA</th>
<th>CCCM</th>
<th>Protection</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td></td>
<td></td>
</tr>
</tbody>
</table>
### Question Text

Is there a serious problem in the affected community because people have limited access to information?

### Response Options

yes; no; Do not know/no answer

### Preconditions for Data Collection

- Members of residents committee (woman and man), women groups

### Recommended Source of information

- Members of residents committee (woman and man), women groups

### Example of Visualisation

According to Key informants, in xx% of assessed sites there is a serious problem in the affected community because people have limited access to information. KI in xx% of sites stated there is not such a problem, and in xx% of sites they could not answer

### Example of Descriptive Analysis

<table>
<thead>
<tr>
<th>Yes</th>
<th>No</th>
<th>Do not know/no answer</th>
</tr>
</thead>
<tbody>
<tr>
<td>12</td>
<td>23</td>
<td>5</td>
</tr>
</tbody>
</table>

### Example of Use that can be done by Data Users (eg, CWG, Cluster)

- AAP/PSEA
- CCCM
- Protection
### Question Text

If there is a serious problem in the affected community because people have limited access to information, what is the problem?

### Preconditions for Data Collection

<table>
<thead>
<tr>
<th>Unique ID</th>
<th>Dissemination Category</th>
<th>Instructions for the Form</th>
<th>Information Need</th>
<th>Type of Question</th>
</tr>
</thead>
<tbody>
<tr>
<td>M0256</td>
<td>Public</td>
<td></td>
<td>Problems due to lack of access to information</td>
<td>Recommended by Cluster/WG/AoR</td>
</tr>
</tbody>
</table>

### Recommended Source of information

Members of residents committee (woman and man), women groups, Site management

### Example of Visualisation

List the problems and include % of sites, if problems are recurring

### Example of Descriptive Analysis

List the problems and include % of sites, if problems are recurring

### Example of Use that can be done by Data Users (eg, CWG, Cluster)

<table>
<thead>
<tr>
<th>Dataset of Interest for:</th>
</tr>
</thead>
<tbody>
<tr>
<td>AAP/PSEA</td>
</tr>
<tr>
<td>CCCM</td>
</tr>
<tr>
<td>Protection</td>
</tr>
</tbody>
</table>
### Question Text

Is there Internet connection?

### Response Options

- yes; no; Do not know/no answer

### Preconditions for Data Collection

- Site Management

### Recommended Source of information

- Site Management

### Example of Visualisation

Is there Internet connection?

Number of Sites

<p>| | | |</p>
<table>
<thead>
<tr>
<th></th>
<th></th>
<th></th>
</tr>
</thead>
<tbody>
<tr>
<td>20</td>
<td>50</td>
<td>5</td>
</tr>
</tbody>
</table>

Example of Descriptive Analysis

According to Key informants, in xx% of assessed sites there is an internet connection and in xx% of sites they could not answer

### Example of Use that can be done by Data Users (eg, CWG, Cluster)

### Dataset of Interest for:

<table>
<thead>
<tr>
<th>AAP/PSEA</th>
<th>CCCM</th>
<th>Health</th>
</tr>
</thead>
<tbody>
<tr>
<td>Protection</td>
<td></td>
<td></td>
</tr>
</tbody>
</table>