

Common reasons for partial use of DTM data (As identified through conversations with DTM&Partners)

“If I had only one hour to save the world, I would spend fifty-five minutes defining the problem, and only five minutes finding the solution” (possibly, A. Einstein)

DTM Team	Partners
<ul style="list-style-type: none"> <input type="checkbox"/> DTM staff does not know what data are useful for specific partners and therefore does not collect them (<i>lack of knowledge on decisions partners have to make and their information gaps</i>) 	<ul style="list-style-type: none"> <input type="checkbox"/> Partners are not clear on the various DTM methodologies and what DTM can provide
<ul style="list-style-type: none"> <input type="checkbox"/> DTM does not collect the data in a format that Partners can use (e.g., not the right reply options, phrasing, <i>unit of measurement, break down...</i>) (<i>lack of detailed knowledge on decisions partners have to make and their information gaps</i>) 	<ul style="list-style-type: none"> <input type="checkbox"/> Partners request data from DTM that cannot be collected through the used methodology (e.g., <i>not the right unit of measurement: community, HH, facility...</i>)
<ul style="list-style-type: none"> <input type="checkbox"/> The process to engage with partners is not based on best practices and did not identify their real information needs (e.g., “give us 5 questions...”) 	<ul style="list-style-type: none"> <input type="checkbox"/> Partners are not aware of the type of information they can obtain through DTM (<i>lack of basic information on DTM and how its results can be used</i>)
<ul style="list-style-type: none"> <input type="checkbox"/> DTM teams do not have the in-depth knowledge of sectoral definitions, and this may impact accuracy during data collection and analysis (e.g., <i>Child-headed household, unaccompanied children, GBV, orphans</i>) 	<ul style="list-style-type: none"> <input type="checkbox"/> The process to engage with partners is not based on best practices and did not identify their real information needs (e.g., “give us 5 questions...”)
<ul style="list-style-type: none"> <input type="checkbox"/> DTM staff does not analyse all collected data (<i>lack of agreement on roles, different skillsets</i>) 	<ul style="list-style-type: none"> <input type="checkbox"/> Partners are not part of developing the DTM exercise, and could not identify the information they need (<i>working in silos</i>)
<ul style="list-style-type: none"> <input type="checkbox"/> DTM staff does not have time to present data relevant for specific partners (<i>limited time</i>) 	<ul style="list-style-type: none"> <input type="checkbox"/> Partners do not have the capacity (time, staff...) to read and analyse results and expect DTM to do the analysis for them (e.g., <i>lack of clarity on who and how to analyse results</i>)
<ul style="list-style-type: none"> <input type="checkbox"/> DTM is unable to follow up on specific feedback, and partners feel that DTM is not taking their needs into account (<i>limited understanding of DTM implementation, limited communication</i>) 	<ul style="list-style-type: none"> <input type="checkbox"/> Partners do not know how to access data and reports (<i>lack of clarity on sharing modalities</i>)
<ul style="list-style-type: none"> <input type="checkbox"/> DTM teams are instructed to ask questions that may put themselves or the community at risk, so they may provide non-accurate results (<i>do no harm</i>) 	<ul style="list-style-type: none"> <input type="checkbox"/> Partners do not know how to provide feedback so that DTM results better meet their needs (<i>lack of clarity on agreed feedback modalities</i>) <input type="checkbox"/> Partners do not consider that some question may put DTM enumerators and interviewed persons at risk <input type="checkbox"/> Partners do not know how they can use data for their work (<i>lack of evidence-based decision-making</i>)

Competition hinders Collaboration

Conflicts or **perceived need for competition** between agencies, Clusters or personalities are hindering the use of DTM (and other) data for response:

- Lack of shared understanding of the **complementarity between datasets and systems** (e.g., Sectoral and inter-sectoral data, qualitative and quantitative data, data from Key Informants, Focus Groups and Household Surveys **all provide different types of information, all needed** to fully understand Needs, Perceptions, Risks, Resources and Gaps of the communities).
- Lack of knowledge on where and how to access DTM data increases **perception of “DTM hiding data”**
- Lack of **clear access to transparent methodology descriptions** decreases trust in DTM data
- Limited methodological competencies** hinder a professional and open dialogue between DTM and Partners for improved joint results
- DTM and Partners’ **Senior Management** may **not** adequately **promote/incentivize/provide time** for efficient collaboration
- Lack of **accountability for un-professional attitudes on both sides** does not discourage such attitudes.